Vodafone Business Managed IoT Connectivity Platform

USER GUIDE



Version 59.1.0

Together we can

vodafone business

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Chapter 1: Vodafone Managed IoT Connectivity Platform Version 59.1.0

The Vodafone Internet of Things (IoT) service offers a future-proof solution for all your IoT-managed connectivity needs. The service enables IoT devices to communicate with your central system, mainly using packet-switched data, but also supporting messaging services, circuit-switched data, and voice calls.

The remainder of this guide describes the available documentation, what's new, and any known issues in this release.

Chapter 2: Using the Vodafone Managed IoT Connectivity Platform documentation

Vodafone Managed IoT Connectivity Platform includes a comprehensive documentation set that explains the crucial concepts behind the application as well as procedures for accomplishing specific tasks. In addition to context sensitive online help that provides answers at your fingertips, the following user guides are available :

Document	Description
Release Notes	Describes what's new in each release of Vodafone Managed IoT Connectivity Platform as well as any known issues.
Vodafone Managed IoT Connectivity Platform Customer User Guide	Provides an overview of Vodafone Managed IoT Connectivity Platform along with instructions for using the Vodafone Managed IoT Connectivity Platform .

Chapter 3: What's New in the Vodafone Managed IoT Connectivity Platform

Version 59.1.0 – 27 October 2026

- We've enabled authorised users to edit APN profile configurations, network settings, authentication options, IPv6 attributes, and service mappings directly in IoT Portal 2.0.
- We've added support for editing Provisioning Profile information and configuration settings, including IMS APN management for VoLTE and SMSoIP services
- We've added the ability for authorized users to create and edit Operator organisations directly in Vodafone Managed Business IoT Connectivity Platform
- We've introduced the ability to create Reseller organisations
- We've enhanced Provisioning Profile search capabilities by introducing APN-based filtering in the list and search experience.

Version 59.0.0 - 13 October 2026

- We've added the ability for authorised users to create and edit Operator Group organisations directly in Vodafone Managed Business IoT Connectivity Platform.
- We've enabled authorised users to edit Reseller organisation details, with role-based editing controls and improved visibility across organisational hierarchies.
- We've introduced several OTA Administration Management operations, enabling authorised users to download and upload configuration files for Customer Eligibility, Dynamic PLMN, PLMN Lists, TAC Blacklists, and OTA update administration directly in Vodafone Managed Business IoT Connectivity Platform.

Version 58.0.0 - 22 September 2026

- We’ve added the ability to update POL attributes for both single SIMs and groups of multiple SIMs.
- We’ve included batch operation support for POL attributes, enabling authorised users to update these at scale via file upload.
- We’ve improved the SIM Profiles management section so you can create, view and edit SIM Profiles according to the permissions linked to your Vodafone Managed IoT Connectivity Platform organisation and user role.

- We've updated the Portal Interactions functionalities to include SIM Profiles.
- We've enhanced the Manufacturer Orders section to allow you to export information to share outside the platform. We've also made it easier to download information about manufacturer orders for audit purposes.
- We've introduced a new Ordering Module that enables authorised users to order SIMs and devices directly from the platform. The module is available only to onboarded customers, who will see the Ordering Module link and be able to access it.

Version 57.0.0 - 1 September 2026

- We've added the IoT Assistant, enabling you to access portal information, receive guidance, and, for authorised users, raise support tickets directly within the portal.
- We've created a new SIM Profiles management section where you can view and export a list of the SIM Profiles linked to your Vodafone Managed IoT Connectivity Platform organisation and user role.
- We've improved the IMSI Ranges management section to allow you to create new IMSI ranges and export information about them from the platform.
- We've introduced several new organisation management options for users who need to view Operator, Reseller, and Operator Group organisations.
- We've included batch operation support for Over-the-Air (OTA) updates, enabling authorised users to arrange and cancel wireless deliveries to their devices at scale via file upload.
- We've updated the Portal Interactions functionalities to include IMSI ranges and manufacturer orders.
- We've added the ability to create a new order for a SIM from a manufacturer.
- We've developed a new feature allowing you to view more detailed information about Provisioning Profiles via the platform.
- We've enhanced the SIM Details section, which now also shows the Last Detected IMEI Date for your SIMs.

Version 56.0.0 - 4 August 2026

- We've improved the IMSI Ranges management section to allow you to edit and delete the IMSI ranges linked to your Vodafone Managed IoT Connectivity Platform organisation and user role.
- We've updated the Provisioning Profiles section to allow you to export information about relevant provisioning profiles, if you have the necessary authorisation level.
- We've added a new Manufacturer Orders section where you can view a list of the manufacturer orders linked to your platform organisation and user role. When necessary, you can also click on a particular order to view more detailed information about it.
- We've improved the APN management section so you can view more detailed information about the APNs linked to your user role.

Version 55.0.0 - 10 July 2026

- We've added a new IMSI Ranges management section where you can search and view a list of the IMSI ranges linked to your Vodafone Managed IoT Connectivity Platform organisation and user role.
- We've improved the APN management section so you can export information about the APNs that your user role allows you to view via the platform.
- We've introduced new single SIM operations with which you can diagnose trace operations, configure framed routes, and transfer SIMs between Service Profiles belonging to different customer organisations.
- We've expanded the list of multiple SIM operations to include updates to PLMN lists.
- We've added Resellers to the list of organisations you can access information about on the platform.

Version 54.0.0 - 23 June 2026

- We've expanded the Roaming Groups section of the Vodafone Managed Business IoT Connectivity Platform to enable you to create new Roaming Groups, edit existing Roaming Groups, and export the information in this section to share outside the platform.
- We've enhanced Batch Operation capabilities so you can now update several POL attributes and change multiple PLMN lists in one go.
- We've updated the Portal Interactions functionalities to include Roaming Groups.
- We've added a new APN Profiles section where you can search and view a list of the configured APN profiles linked to your user role.
- We've extended the white-labelling capabilities to a new partner-branded domain.

Version 53.0.0 - 3 June 2026

- We've added a new single SIM operation that enables you to diagnose connectivity problems with a particular SIM within the Vodafone Managed IoT Connectivity Platform.
- We've enhanced the Organisation management section so you can now create customer and sub-customer organisations – as well as new customer groups organisations – within the platform.
- We've created a new Roaming Groups section where you can view a list of the roaming groups linked to your organisation.
- We've introduced batch operation support for ICCID Swap operations, enabling authorised users to process SIM replacements at scale via file upload.
- We've extended batch operation capabilities with support for Framed Route updates, allowing customers to perform bulk network route configuration changes through file upload.
- We've updated the Tariffs section so you can now both edit the information shown and create new tariffs – as long as you have the required permissions.
- We've further improved the Portal Interactions functionalities to include tariff management.

- We've refined the Report Templates section to make it easier for you to view and generate the reports you need.
- We've added new filters to the Reports section to allow you to search for reports by: Report name, Template name, and Dates.

Version 52.0.0 - 6 May 2026

- We've updated the Tariff Management section so you can view more detailed information about your tariffs.
- We've introduced the ability to edit web services and event notifications for your customer and sub-customer organisations – as long as you have the necessary authorisation level.

Version 51.1.0 - 28 April 2026

- We are pleased to confirm that IoT Portal 2.0 is now live with co-branding and white-labeling capabilities, enabling access via partner-branded domains while maintaining the same underlying platform and services.
- **Please note**: The following guidance applies only to customers accessing the portal via partner-branded domains (co-branded / white-labeled access) and does not impact standard Vodafone domain users.
- **Private / Incognito Browsing Guidance**: When accessing the portal via a private/incognito browser window, some browsers may restrict third-party cookies by default, which can impact login and session continuity. To ensure a smooth experience, please allow third-party cookies or add your domain as an allowed site within your browser settings when using private browsing.

Version 51.0.0 - 15 April 2026

- We've redesigned the main menu on the Vodafone Managed IoT Connectivity Platform Dashboard to make it easier for you to navigate the platform and find the features you need.
- We've updated the capabilities available to One Charge customers, giving them greater access to information as well as more control over their service profiles and how they export information from the platform.
- We've introduced the ability to export the Trace results list – along with more detailed information if necessary – to share outside the platform.
- We've developed a feature that allows you to create new automated customer contracts within the platform when required.

Version 50.0.0 - 25 March 2026

- We've introduced a new Provisioning Profiles section where you can view a list of the provisioning profiles linked to your organisations within the Vodafone Managed IoT Connectivity Platform.

- We've added three new languages to the Vodafone Managed IoT Connectivity Platform, meaning you can now view the platform in Korean, Chinese, and Ukrainian as well as Dutch, German, Italian, Spanish, French, Portuguese, and English. To use the platform in a language other than English, simply click on your initials in the top right corner of the Dashboard home page and select Preferences from the list that appears.
- We've improved the Organisation management section of the platform. The changes allow you greater control over the customer, sub-customer, and automated customer organisations linked to your user profile.
- We've made the User details and Report Schedules details sections more user friendly.
- We've enhanced the Tariffs section to allow you to export information about tariffs where necessary.
- We've developed a new feature allowing you to change, renew, or terminate automated customer contracts (if such contracts are linked to your user profile).
- We've further improved the Portal Interactions functionalities to include automated customer management.
- We've simplified the API Users section by removing fields that are no longer relevant, making it clearer and easier to navigate.
- We've updated the list of user roles to reflect decommissioned roles. No new users can be created with these roles and existing users cannot be reassigned to them. Roles scheduled for decommissioning are clearly indicated in the user details section.

Version 49.0.0 - 4 March 2026

- We've added a new section where you can view and export your billing documents within the Vodafone Managed IoT Connectivity Platform.
- We've further improved the Portal Interactions functionalities to include P2P SMS access list management.
- We've developed a new feature that allows you to see API information within the platform.
- We've updated the P2P SMS access list capabilities to include the option to create a new P2P SMS access list.
- We've streamlined the Report Templates and Service Profiles sections to give you better visibility of the relevant data.
- We've included a new Administrator role for Customer Group users and added certain EBUA roles to the list of platform user roles.
- We've introduced new types of basic reports to allow you to run reports showing Static IP Address allocation, Customer Invoice data, and Customer Overview.
- We've enhanced the platform experience for sub-customers, who can now view and edit information about contacts, contracts, reports, web services, connectivity, SIMs, and profiles/groups in the same way as other users – as long as they have permission to access Sub-customer Organisation details.

- We've added a new Multiple SIM operation that allows you to add several SIMs to a group in one go – as long as you have the required authorisation level to do so.

Version 48.0.0 - 28 January 2026

- We've added a new Multiple SIM operations section that allows you to manage the eUICC profile state or set the home country for several SIMs in one go – as long as you have the required authorisation level to do so.
- We've introduced the ability to delete P2P SMS access lists within the platform.
- We've enhanced the platform experience for Customer Group users, who can now manage operations in the Vodafone Managed IoT Connectivity Platform – as long as they have the required authorisation.
- We've updated the Single SIM operations capabilities of the platform to include manage eUICC profile state and stop data session.

Version 47.0.0 - 15 January 2026

- We've further improved the Portal Interactions functionalities of the Vodafone Managed IoT Connectivity Platform. As a result, you can now monitor platform activity related to a range of new entity types: Customer, Customer Group, Event Trigger, and Devices.
- We've added several new Batch Operation options. This means you can now set the home country for several SIMs or add several SIMs to a group in one go – as long as you have the required authorisation level to do so.
- We've introduced a new P2P SMS Access List section that includes a list of summary information from where you can view and edit the details of the P2P SMS access lists linked to your SIMs. We've also introduced the ability to export P2P SMS access lists within the platform.
- We've developed a new feature allowing you to edit the details of an automated customer contract (if such contracts are linked to your user profile).

Version 46.0.0 - 8 January 2026

- We've improved the Portal Interactions functionalities of the Vodafone Managed IoT Connectivity Platform. As a result, you can now monitor platform activity related to a range of new entity types: Voice Access Lists, Event Triggers, High/Rogue Event Triggers, and Serving Networks. The Devices section has also been expanded.
- We've added a new Automated Requests section where you can view a list of automated requests linked to customer creation, contract changes or renewals, and contract terminations.
- We've included Customer Group users in the list of users who can access the platform.
- We've enhanced the platform experience for Sub-customers, who can now view information about contacts, contracts, reports, web services, connectivity, SIMs, and profiles/groups in the same way as other users – as long as they have permission to access Sub-customer Organisation details.

- We've updated the Single SIM operations capabilities of the platform to include Stop Voice Session, Collect Summary, and Set eCall. As a result, you now have much greater control over your individual SIMs.
- We've added several new Batch Operation options. This means you can now update lots of eCall attributes and manage/download lots of eUICC profiles in one go if you have the required authorisation level to do so.

Version 45.0.0 - 26 November 2025

- We've made high-level changes to give you greater control over who can see details about your tariffs and voice ACLs on the Vodafone Managed IoT Connectivity Platform.
- We've enabled features allowing you to create and delete event triggers within the platform.
- We've enhanced the batch operations capabilities so you can now create, edit, and delete SMS ACLs and CS (Circuit Switched) voice ACLs for multiple SIMs in one go.
- We've expanded the range of portal interactions about which you can monitor user activity within the platform to include API USER, Devices, Report Template, and Schedule entity types.
- We've updated the organisation management section so you can now edit customer organisation details, including connectivity services, contacts, SIMs, reports, profiles and groups, and contracts within the platform. The options added include the ability to set a country for each customer contract if required.
- We've improved the SIM Details section to make it more user friendly.
- We've developed a new Digital Learning Journey: an interactive training programme that focuses on portal mail functionalities, dashboards, SIM management, service profiles, reports and user management.
- We've added the ability to register a SIM pack within the platform.

Version 44.0.0 - 29 October 2025

- We've improved the new Portal Interactions section so you can export relevant information to share outside the platform.
- We've enhanced the Organisations management capabilities of the platform. Customer Group organisations are now supported, meaning users can also view information on the Customer Group organisations linked to their user roles.

Version 43.0.0 - 9 October 2025

- We've updated the Event Triggers section of the Vodafone Managed IoT Connectivity Platform so you can view and edit the details of the event triggers activated automatically when a predefined metric, such as voice duration, reaches a predefined threshold.
- We've added a Tariff Management section so you can check the tariffs linked to your organisation and service profile.

- We've improved the Serving Networks section to allow you to export relevant information you from the platform.
- We've included a new feature allowing you to send SMS commands such as "Reboot" to a single SIM.
- We've expanded the Trace Results section so you can now view the details when required.
- We've created a Portal Interactions section where you can monitor different types of user activity within the platform. The functionalities for which you can view portal interactions are User Management, Service Profiles, and APN Access Lists. Additional functionalities will be introduced in upcoming releases, expanding the range of actions you can track for improved transparency and control.
- We've added a section where you can view the details of an automated customer contract – if such contracts are linked to your user profile.

Version 42.0.0 - 17 September 2025

- We've added a new Event Triggers section to the Vodafone Managed IoT Connectivity Platform. In this section, you can view the event triggers activated when a predefined metric, such as voice duration, reaches a predefined threshold – and manage high/rogue usage, as long as you are authorised to do so.
- We've improved the SMS Inbox and API Users features to allow you to export relevant information from the platform.
- We've updated the Serving Networks section so you can now create, edit, and export the details of your serving networks within the platform.
- We've created a Trace Results section where you can diagnose device issues via automated checks on SIM state, data usage, IP assignment, SMS activity, and mobility status for faster resolution.
- We've developed the Voice Access List functionalities of the platform so you can now create, view, edit and delete Voice ACLs within the platform. This feature enables secure voice communication by allowing customers to define access lists that restrict calls to and from specific numbers, ensuring compliance, preventing misuse, and supporting emergency use cases across 2G, 3G, and VoLTE networks.
- We've added two new features allowing you to set a home country or a group for a single SIM.
- We've simplified the reporting capabilities of the platform to make it easier for you to create reports of different kinds.

Version 41.0.0 - 27 August 2025

- We've added a new Organisations Management section to the Vodafone Managed IoT Connectivity Platform. As a result, you can now view the details of your customer organisations.
- We've introduced two new features allowing you to set an IMEI or the APN credentials for a single SIM.

- We've streamlined the flexible reporting capabilities of the platform, so you no longer need to set the file format and localisation of each report.
- We've enhanced the Total SIMs widget so you can see more data on your SIMs at a glance on the Vodafone Managed IoT Connectivity Platform dashboard. As a result, the number of SIMs per connectivity status is shown automatically and you can view a list of the relevant SIMs in one click.

Version 40.0.0 - 6 August 2025

- We've updated the Vodafone Managed IoT Connectivity Platform to include a new Serving Networks section where users can view the serving networks they use to access Vodafone's IoT Services.
- We've enhanced the User Preferences functionality to give users the option to sign up for default email summaries whenever they generate a report or export information from the platform.
- We've added the ability to set a Voice Access List for a single SIM within the platform.

Version 39.0.0 - 21 July 2025

- We've improved the reporting capabilities of the platform to give users greater control over the baselines of the reports and report schedules they create.
- We've enhanced the export functionality to make it easier for Vodafone Managed IoT Connectivity Platform users to export the information they need.
- We've added the ability to set a P2P SMS Access Control List for a single SIM within the platform.
- We've updated the Organisations section of the platform to allow users to export a list of the organisations linked to their user role.

Version 38.0.0 - 30 June 25

- We've introduced several new functionalities to the Vodafone Managed IoT Connectivity Platform which allow users to take advantage of the Vodafone IoT Managed Connectivity One Charge, a one-off charge offering, to manage SIMs and Service Profiles more effectively within the platform. These new functionalities include a SIM Details widget showing real-time allowance and threshold information for each One Charge SIM.

Version 37.0.0 - 4 June 25

- We've improved existing functionalities to ensure the best possible experience for Vodafone Managed IoT Connectivity Platform users.

Version 36.0.0 - 26 May 25

- We've added a new API Users section to allow you to manage API Users within the Vodafone Managed IoT Connectivity Platform.
- We've introduced the ability to delete an existing Report Template via the platform.

- We've fixed bugs and improved existing functionalities to ensure the best possible experience for Vodafone Managed IoT Connectivity Platform users.

Version 35.1.1 - 5 May 2025

- We've fixed bugs and improved existing functionalities to ensure the best possible experience for Vodafone Managed IoT Connectivity Platform users.

Version 35.0.0 - 9 April 2025

- We've improved the flexible reporting capabilities on the Vodafone Managed Business IoT Connectivity Platform to allow users to create report templates – as long as they have the required authorisation levels.

Version 34.1.0 - 27 March 2025

- We've migrated the SMS inbox – previously only available in the M2M Portal – to the Vodafone Managed Business IoT Connectivity Platform so you can search for and check sent and received SMSs for all your devices, and send an SMS, from within the platform.

Version 34.0.0 - 25 March 2025

- We've fixed bugs and improved existing functionalities to ensure the best possible experience for Vodafone Managed IoT Connectivity Platform users.

Version 33.0.0 - 5 March 2025

- We've introduced new report template editing capabilities so you can modify report templates as required via the Reports Templates Listing and Search feature on the Vodafone Managed IoT Connectivity Platform.
- We've improved the functionality of the SIM History Chart so users with more than one APN can now view Data Session information for multiple APNs simultaneously if required.
- We've added a new APN column to the Recent Usage section of the SIM Details to allow you to get a quick overview of data usage per APN.

Version 32.0.0 - 5 February 2025

- We've improved the reporting capabilities on the Vodafone Managed Business IoT Connectivity Platform to ensure users and organisations can only see reports and templates when the access flag is enabled at organisation level.
- We've updated the user management capabilities on the platform to give you the option to select "Account never expires" rather than setting an expiration date when unblocking a blocked user. This should prevent blocked users being reactivated with a lapsed expiration date.

Version 31.0.0 - 9 January 2025

- We've added a Details panel to the flexible Report Templates section of the Vodafone Managed IoT Connectivity Platform. This means you can now view the details of a report template by clicking on the relevant template name in the Reports Templates List, as long as you have the necessary permissions.
- We've enhanced the Global Search function so you can perform a greater range of searches on the platform.

Version 30.1.0 - 3 December 2024

- We've fixed bugs and improved existing functionalities to ensure the best possible experience for Vodafone Managed IoT Connectivity Platform users.

Version 30.0.0 - 18 November 2024

- We've added a new Organisations listing feature, with which you can access an Organisations List directly from the Vodafone Managed IoT Connectivity Platform Dashboard or home page. However, you will only see this option in the menu on the Dashboard if you have the necessary permissions and are logged in with an organisation that has "child" organisations to be listed.
- We've redesigned the menu on the left side of the Dashboard to make it more intuitive and user friendly. The reorganisation of the menu is designed to streamline workflows, helping you to navigate around the platform and complete tasks more quickly.
- We've simplified the Global Search feature so you can find what you're looking for more easily. As a result, the relevant SIM Details page will now open automatically in a new screen when an MSI, ICCID, or IMEI search yields a single result.

Version 29.1.0 - 22 October 2024

- We've fixed bugs and improved existing functionalities to ensure the best possible experience for Vodafone Managed IoT Connectivity Platform users.

Version 29.0.0 - 30 September 2024

- We've updated the Recent Usage section in SIM Details so you can now view the latest SMS activity. To do this, simply click on SMS in the Last Activity Status section of SIM Details.
- We've improved the Batch Operations capability to allow you to set, update, or delete the credentials using a FORMAT01 file upload that lists both the relevant SIMS and the action required – as long as you have the necessary authorisation permissions.

Version 28.1.0 - 16 September 2024

- We've made it easier for Vodafone Managed IoT Connectivity Platform users to find existing flexible report templates using a new search function.

Version 28.0.0 - 9 September 2024

- We've added a new Recent Usage section to Sim Details, where you can view the latest voice call and data session activity per APN when you click on the session within the Last Activity Status section.
- We've streamlined the process of creating and editing a scheduled report via the platform.
- We've improved the APN Access Control List capabilities of the platform so you can export all APN Access Control List Member details.
- We've enhanced the accuracy of the RAG status data provided in the SIM List.
- We've made ORS reports downloadable from the platform. When the intended users receive a mail notification that reports are ready, they can therefore navigate to the platform from the mail to download their report rather than finding it attached to the e-mail.
- We've improved SIM Operations so you can now assign an IPv6 to your SIMs using the Set IP Address functionality.

Version 27.1.0 - 27 August 2024

- We've fixed bugs and improved existing functionalities to ensure the best possible experience for Vodafone Managed IoT Connectivity Platform users.

Version 27.0.0 - 14 August 2024

- We've enhanced the SIM History Export feature so you can export a more comprehensive version of the table, including individual sessions details.
- We've updated the Batch Operations capability to allow you to add multiple SIMs to a device group using a FORMAT01 file upload – as long as you have the necessary authorisation permissions.
- We've added a new field to the SIM List and a new filter/column to the SIM Details panel so you can see the Home Country of a particular SIM at a glance.
- We've fixed issues in the SIM Details panel to ensure you see up-to-date SIM Registration status and Network details for each SIM.
- We've improved the SIM History Graph by adding historical information on RADIUS Authentication Failures and Administrative Operations.

Version 26.0.1 - 24 July 2024

- We've introduced a new chart to the SIM History section, so you can now view Voice Sessions, as well as Data, SMS, and eUICC Operations usage, in a graphic format.

Version 26.0.0 - 15 July 2024

- We've added eUICC Operations data to the SIM History List so you can find this information quickly and easily via SIM Details.
- We've introduced charts to the SIM History section, so you can now view Data, SMS, and eUICC Operations usage in a graphic format.
- We've created a new Device Management role, Solution Architect, which is now available to users with the necessary permissions.

Version 25.0.0 - 10 June 2024

- We've introduced a new language to the Vodafone Managed IoT Connectivity Platform, meaning you can now view the platform in Dutch as well as German, Italian, Spanish, French, Portuguese, and English. To use the platform in a language other than English, simply click on your initials in the top right corner of the Dashboard home page and select Preferences from the list that appears.
- We've improved platform functionality to allow users with appropriate authorisation greater freedom to edit report schedules.
- We've enhanced the Active Service Profiles widget so you can access more information via this tool. We've also changed the set up so disabled service profiles no longer appear.

Version 24.0.0 - 7 May 2024

- We've introduced a new language to the Vodafone Managed IoT Connectivity Platform, meaning you can now view the platform in Portuguese as well as German, Italian, Spanish, French, and English. To use the platform in a language other than English, simply click on your initials in the top left corner of the Dashboard home page and select Preferences from the list that appears.
- We've improved the SIM List by removing disabled Service Profiles from the customer service profile filter so that only Service Profiles that can be linked to SIMs are displayed.

Version 23.1.1 - 14 March 2024

- We've fixed bugs and improved existing functionalities to ensure the best possible experience for Vodafone Managed IoT Connectivity Platform users.

Version 23.0.0 - 19 February 2024

- We've updated the SIM List filters available in the Vodafone Managed IoT Connectivity Platform to allow you to search by and view IP address values for your SIMs, thereby improving the efficiency of IMSI searches on the portal. The introduction of this new feature also means you can check the IP addresses linked to an IMSI quickly and easily via the SIM Details window.

- We've added two new widgets to the Vodafone Managed IoT Connectivity Platform Dashboard. The Top Serving Networks widget gives users with the required authorisation a high-level view of their serving network data and voice usage across up to 10 networks. The Top 5 Serving Countries widget allows users with the required authorisation to see a 24-hour breakdown of data usage by country across a maximum of five serving countries.

Version 22.0.0 - 31 January 2024

- We'ved introduced Microsoft Authenticator as a two-factor authentication alternative for users who prefer this to receiving a one-time code via SMS.

Version 21.0.0 - 11 December 2023

- We'ved introduced a new language to the Vodafone Managed IoT Connectivity Platform, meaning you can now view the platform in French as well as German, Italian, Spanish, and English. To use the platform in a language other than English, simply click on your initials in the top left corner of the Dashboard home page and select Preferences from the list that appears.
- We've improved platform functionality to allow users with appropriate authorisation to delete report schedules that are no longer required.
- We've restricted the creation of new users with non-Vodafone accounts to ensure the security of all platform users.
- We've enhanced the user management capabilities of the platform to provide a better user experience.

Version 20.0.0 - 26 October 2023

- We have added a new feature to allow Vodafone Managed IoT Connectivity Platform users with the appropriate authorisation level to create report schedules that will then run automatically at the required frequency.
- We have updated the SIM List so internal Operations users who need to set customer order reference values can do so quickly and easily within the platform.

Version 19.0.0 - 5 October 2023

- We have modified the SIM History List to allow Vodafone Managed IoT Connectivity Platform users to search for RADIUS Authentication Failures as well as other types of usage and administrative data.

Version 18.0.0 - 31 August 2023

- We have updated and improved the Operations, Saved Searches, and Total SIMs widgets that appear on the Vodafone Managed IoT Connectivity Platform Dashboard to make it quicker and easier for you to view and manage the relevant data.

Version 17.3.0 - 7 August 2023

- We have improved the functionality of the Vodafone Managed IoT Connectivity Platform Dashboard so that the organisation selected for each widget is saved for future use, even when the user logs out or navigates away. For users with multiple roles, an organisation must be chosen for each role. This organisation will then be saved for future use of the platform with that user role.

Version 17.0.0 - 31 May 2023

- We've fixed bugs and improved functionalities to ensure users of the Vodafone Managed IoT Connectivity Platform have the best possible experience.

Version 16.0.0 - 19 April 2023

- We've improved the operational functionality of the Vodafone Managed IoT Connectivity Platform so a user with the required permissions can now modify multiple SIMs in one go using Batch operations by File. The operations you can conduct this way include updating a SIM attribute, changing SIM state, and changing Service Profile.
- We've enhanced the flexible reporting capabilities of the platform so you can access and export a list of scheduled reports created in the Legacy M2M Portal.
- We've added new ways to manage Report Schedules, so users with the required authorisation permissions can now both view and edit report schedule details.

Version 15.0.0 - 30 March 2023

- We've improved the flexible reporting capabilities of the portal so you can both create more kinds of flexible reports and access and export a list of report schedules, thus allowing you to run flexible reports on a scheduled basis without the need for further manual input.
- We've enhanced the SIM Usage History Table so you can now check a SIM's Data or Voice usage in graphic form, and view administrative operations such as a changed SIM state or service profile.
- We've extended the functionality of APN Access Lists by allowing the use of wildcards in FQDN member values.
- We've added a new Dashboard widget that shows service usage, allowing you to get an overview of the Voice, SMS, and/or Data usage across all the SIMs in your organisation.
- We've improved the structure of the help content and made it easier to navigate.
- We've added a feature that allows you to navigate to service profile details directly from the Dashboard by clicking on the service profile name in the Active Service Profiles widget.
- We've improved the experience of federated users to match what is visible in M2M Portal.

Version 14.0.0 - 2 March 2023

- We've improved the flexible reporting capabilities of the portal so you can create more kinds of flexible reports. The new baselines we have added are: SIM Inventory, OTA, Rated Statement Overview, IMEI Failures for Service Profile, Report Usage, EUICC Administrative Operations, and API Transactions.

Version 13.0.0 - 30 January 2023

- We've introduced a new feature that allows you to create a Service Profile within the Vodafone Managed IoT Connectivity Platform - as long as you have the required authorisation level.
- We've added a Role Selector so users with multiple roles can switch between them quickly and easily without logging out of the portal.

Version 12.0.0 - 15 December 2022

- We've introduced new Service Profile editing capabilities so you can now modify details such as the Name and Status of your organisation's Service Profiles within the portal, as long as you have the required authorisation level.
- We've updated the SIM List so you can search for a SIM via its Customer Order Reference.
- We've enhanced the Last Activity Status to provide more information, including VoLTE, Voice, Data and SMS, in a more user-friendly format.

Version 11.4.0 - 16 November 2022

- We've enhanced the SIM Usage History Table by adding a new details panel and including VoLTE Voice and SMS data.
- We've added a feature that allows Vodafone Managed IoT Connectivity Platform users with the required authorisation levels to manage Device Management roles within the platform. Once logged in, users with Device Management roles can also now access the Device Management Portal via a single sign-on link.

Version 11.3.0 - 17 October 2022

- We've enabled access to the Vodafone Managed IoT Connectivity Platform for a variety of new Customer-facing and Internal Roles, making the platform available to 99% of M2M Portal users. The level of access is, as always, dependent on the user's authorisation levels.

Version 11.2.0 - 28 September 2022

- We've introduced new languages to the Vodafone Managed IoT Connectivity Platform so you can now view the platform in German, Italian, and Spanish, as well as English. To use the platform in a language other than English, simply click on your initials in the top left corner of the Dashboard home page and select Preferences from the list that appears.

Version 11.1.2 - 31 August 2022

- We've improved user management functionalities so you can now create new users within the platform, as long as you have the required authorisation level.
- We've fixed bugs and improved API operations.

Version 11.1.1 - 25 August 2022

- We've completed a Hotfix to ensure Vodafone Managed IoT Connectivity Platform users can successfully create APN Access Lists.

Version 11.1.0 - 16 August 2022

- We've added an APN Access List functionality, so you can now create new lists within the platform.
- We've fixed bugs and improved API operations.

Version 11.0.0 - 1 August 2022

- We've introduced GHLR Templates to the Vodafone Managed IoT Connectivity Platform so you can create, view, edit, and export the data from GHLR Templates via the platform - as long as you are authorised to do so.
- We've added new APN Access List functionalities to allow you to edit, delete, and export these lists within the platform.
- We've improved the SIM Usage History Table so you can now export the data shown in the table.
- We've tightened security validation processes to ensure users only have access to the data they are allowed to see and are not able to perform actions beyond their authorisation level.
- We've fixed bugs and improved API operations.

Version 10.0.0 - 28 June 2022

- We've updated the report creation capabilities of the Vodafone Managed IoT Connectivity Platform to give users who want to run Flexible reports more options and greater control. As a result, you can now create a Flexible report showing SIM Trust usage, Combined usage, SMS usage, Voice usage, Messaging usage, or Barred calls.

- We've introduced a new feature that allows user to choose when and how often they receive summary emails detailing their actions in the platform. You can manage this via User Preferences and Edit User Details.
- We've fixed bugs and improved API operations.

Version 9.0.0 - 30 May 2022

- We've updated the functionality of the Global Search bar so you can search for multiple values and see a preview of the number of results a search will return by, for example, IMSI, ICCID or Custom Attribute (1-5). The number of results shown is however capped at 9,999 for customer users to make the Global Search tool quicker and more effective.
- We've enhanced the frontend structure of the Vodafone Managed IoT Connectivity Platform to offer you a better user experience.
- We've introduced Sequenced Actions (Change SIM State + Service Profile) to allow you to perform both operations at the same time.
- We've created new user preferences and own user preferences capabilities, to give you greater control of your Vodafone Managed IoT Connectivity Platform experience.
- We've improved security validation processes to ensure users only have access to the data they are allowed to see.
- We've fixed bugs and improved API operations.

Version 8.3.0 - 28 February 2022

- We've completed a Hotfix to ensure the contextual help on the Vodafone Managed IoT Connectivity Platform works for all new features.

Version 8.2.0 - 22 December 2021

- We've enhanced the filters you can use when creating a flexible report within the Vodafone Managed IoT Connectivity Platform to give you greater control of the report creation process.
- We've fixed bugs and improved API operations.

Version 8.1.0 - 7 December 2021

- We've introduced flexible reporting functionalities (itemised reports on the Data Usage baseline) to the Vodafone Managed IoT Connectivity Platform so you can create both legacy and flexible reports from the same page. The options available will depend on your authorisation level.
- We've introduced flexible reporting functionalities (itemised reports on the Data Usage baseline) to the Vodafone Managed IoT Connectivity Platform so you can create both legacy and flexible reports from the same page. The options available will depend on your authorisation level.
- Other report types - including summarised templates - are still accessible via the M2M Portal and will be introduced here in a future release.

- We've created a SIM List Operations Summary to make it simpler for you to find details of the Operations performed on your organisation's SIMs.
- We've fixed bugs and improved API operations.

Version 8.0.0 - 23 November 2021

- We've updated the user management capabilities of the Vodafone Managed IoT Connectivity Platform so you can view information about a particular user. The details available will depend on your authorisation level.
- We've also added new user management functions; you can now delete or edit the settings for active or inactive users (including yourself) and enable another user to reset his or her security details - as long as you're authorised to do so.
- We've developed a new SIM Usage History Table, so you can check SIM usage data in just a few clicks, making it easier to troubleshoot any issues with a particular SIM.
- We've updated the Last Activity Status feature so you can check when a SIM was last used and how. We've implemented Authorisation Permissions for a number of features within the Vodafone Managed IoT Connectivity Platform
- We've fixed bugs and improved API operations.

Version 7.0.0 - 23 August 2021

- .We've updated the user management capabilities of the Vodafone Managed IoT Connectivity Platform , so you can get more information about your own user details.
- We've added APN Access Control Lists to the Vodafone Managed IoT Connectivity Platform . You can now search for existing APN Access Control Lists and view summary information.
- We've fixed bugs and improved API operations.

Version 6.0.1 - 25 June 2021

- We've temporarily changed the global search logic. Now, when you search for a phrase, the search results only show records where the phrase is at the beginning. For example, when you search for *123*, the search results will show *12345678* but won't show *00111123*.
- In **SIM Details** > **Registration**, you can now see how much time has passed since the last refresh.

Version 6.0.0 - 21 June 2021

- We've added flexible reporting. You can access the flexible reports the same way as legacy reports.
- There is now a welcome tour for first-time users of the Vodafone Managed IoT Connectivity Platform . You can see what's changed and how to use the Vodafone Managed IoT Connectivity Platform .
- We’ve added customer surveys to gather feedback from users and improve the Vodafone Managed IoT Connectivity Platform .

- We've added the technical foundation for the last activity status checking for SIMs.
- We've fixed bugs and improved SIM details retrieval and service profile selection.

Version 5.0.0 - 13 May 2021

- We've added reporting to the Vodafone Managed IoT Connectivity Platform . You can now generate reports for your customers based on usage statistics.
- We've added exporting service profiles.
- We've improved exporting SIM search results. You can now download previously generated search files from the new Exports page.
- You can now share links to the SIM Details section and a set of search results. Only users with appropriate access levels can view the shared links.
- We've improved system and security logs.
- We've fixed bugs and improved service profile details, filtering service profiles and SIM searches.

Version 4.0.0 - 4 March 2021

- We've added the service profile listing. You can now search for and view all available service profiles.
- We've added details of service profiles. You can now view detailed information about a selected service profile.

Version 3.0.0 - 3 February 2021

- We've added the reset SIM operation. You can now reset your SIMs to finish all ongoing SIM sessions.
- We've fixed bugs and improved API operations and setting custom attributes.

Version 2.0.0 - 7 January 2021

- Addition of Network Registrations section in SIM details, which provides 2G/3G or 4G/5G related information about your SIMs.
- Addition of Device identifier section in SIM details, which provides IMEI and device related information that your SIMs are connected to.
- Addition of a *Legacy M2M Portal* link in the main menu that connects you to the M2M portal.
- Set custom attributes operation has been added, that allow you to add, edit or delete custom attribute information related to you SIMs.
- Set IP address operation has been added, that allows you to set IP addresses for your SIMs as part of the APN settings.
- Error handling improvements to provide more meaningful error messages to help recover from

errors

- Bug fixes and improvements related to selecting SIMs from the SIM list

Chapter 4: Known issues

The following are known issues in the Vodafone Managed IoT Connectivity Platform Version 58.0.0. We plan to address these issues in a subsequent release.

- You can only open the User Preferences page by typing "Change language" into the search bar if you are using the portal in English at the time.
- If you change the language on the Vodafone Managed IoT Connectivity Platform before opening the linking to the legacy M2M Portal, the language does not change automatically - unless you log into M2M Portal again. This is a technology limitation.
- The User Preference for enabling report notifications cannot currently be edited.
- SIM export is generated empty when filtering the SIM List with an IMEI range or custom attribute.
- Sub-customer users are not able to perform the operation SIM Export.
- The pending action tooltip does not appear for the SIMs with pending operations when viewed in the SIM List.
- Only 100 records are shown in the voice usage section of the SIM History List.
- The number of SIMs with each RAG status shown in the SIM List differs from that shown in the Total SIMs Dashboard widget.
- When you select all SIMs in the SIM List page, the number of selected IMSIs displayed is incorrect.
- Customers are currently unable to export report templates.

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